

Product Security Information

Microsoft Defender SmartScreen Warning on BVMS 14.0

IQSIGHT-SI-2026-0528

Overview

When installing or running BVMS 14.0, some users may encounter a Microsoft Defender SmartScreen warning dialog stating that the application is “unrecognized” or that “Windows protected your PC.” The warning identifies the publisher as “IQSIGHT B.V.” and appears because this publisher has not yet accumulated sufficient download-based reputation in Microsoft Defender Threat Intelligence database for BVMS 14.0.



Customer Action Required

Action required	Reboot required	Service interruption	Compensating control
Yes	No	None	N/A

Affected Products

The following product families are within scope of this notice. See Material Lists at the end of this document for full CTN/SAP enumeration.

Product family / line	Affected versions
DIVAR IP all-in-one 5000 (DIP-52xx)	All models
DIVAR IP all-in-one 7000 (DIP-72xx)	All models
DIVAR IP all-in-one 7000 R3 (DIP-73xx)	All models
DIVAR IP all-in-one 7000 (DIP-74xx)	All models

DIVAR IP all-in-one 4000 (DIP-44xx)	All models
DIVAR IP all-in-one 6000 (DIP-64xx)	All models
BVMS	14.0

Technical Details

Considered Common Vulnerabilities and Exposures (CVE)

Not applicable.

Vulnerability Details

The Microsoft Defender SmartScreen warning does NOT indicate a security vulnerability in BVMS. The following facts confirm the software is safe:

- The BVMS 14.0 installer is signed with a valid, legitimate code-signing certificate issued by DigiCert Root CA to IQSIGHT B.V.
- The warning is a reputation-accumulation delay, not a detection of malware or malicious code.
- No CVE (Common Vulnerabilities and Exposures) identifier has been assigned, this is not a software security defect.
- Microsoft has been notified. Reputation will accumulate automatically as more users download BVMS 14.0.
- BVMS contains no known security vulnerabilities related to this issue.

Why this affects IQSIGHT products

Microsoft Defender SmartScreen evaluates two signals before allowing a downloaded executable to run:

- Publisher reputation: whether the code-signing certificate belongs to a publisher with sufficient clean-download history.
- File hash reputation: whether this specific file hash has been run by enough users without security incidents.
- BVMS 14.0 is properly signed with a valid code-signing certificate issued by DigiCert Root CA to IQSIGHT B.V. Because BVMS 14.0 is a new release, the publisher identity is new in Microsoft Defender SmartScreen's reputation database and has not yet reached the download-volume threshold required for automatic trust. This is standard, expected behavior for any newly released signed application — it is not an indicator of malicious content.

Solutions and Mitigations

End-User Workaround

When the Microsoft Defender SmartScreen dialog appears, follow these steps:

- Click "More info" in the lower-left area of the Microsoft Defender SmartScreen dialog.
- Verify the publisher shown is "IQSIGHT B.V." and the application name is BVMS. This confirms that the installer is authentic.
- Click "Run anyway" to proceed with the installation.

Long-Term Resolution

The Microsoft Defender SmartScreen warning will resolve itself automatically as BVMS 14.0 gains wider adoption. Once the file hash and publisher certificate accumulate sufficient clean-download history in Microsoft Defender Threat Intelligence database, the warning will no longer appear. No further action will be required from end users or customers.

IQSIGHT B.V. has already notified Microsoft. This behavior will also be documented in the BVMS 14.0 Release Notes.

References

- [Microsoft — SmartScreen Reputation \(official documentation\)](#)
- [Microsoft Security Intelligence File Submission](#)

Material Lists

Complete enumeration of affected commercial product references. Duplicate this table per product family as needed.

BVMS

Family name	Versions	CTN	SAP#	Material description
BVMS Professional	14.0	MBV-BPRO	F.01U.393.647	License Professional base
BVMS Plus	14.0	MBV-BPLU	F.01U.393.650	License Plus base
BVMS Plus DIP	14.0	MBV-BPLU-DIP	F.01U.374.503	License Plus base for DIVAR IP
BVMS Lite	14.0	MBV-BLIT	F.01U.393.648	License Lite base
BVMS Lite DIP	14.0	MBV-BLIT-DIP	F.01U.358.975	License Lite base for DIVAR IP

DIVAR IP all-in-one 5000 (DIP-52xx)

CTN	SAP#	Material description
DIP-5240IG-00N	F.01U.361.821	Management Appliance w/o HDD
DIP-5244IG-4HD	F.01U.362.424	Management Appliance 4x4TB
DIP-5248IG-4HD	F.01U.362.423	Management Appliance 4x8TB
DIP-524CIG-4HD	F.01U.362.422	Management Appliance 4x12TB
DIP-5240GP-00N	F.01U.359.551	Management Appliance GPU wo HD
DIP-5244GP-4HD	F.01U.359.552	Management Appliance GPU 4x4TB
DIP-5248GP-4HD	F.01U.359.553	Management Appliance GPU 4x8TB
DIP-524CGP-4HD	F.01U.359.554	Management Appliance GPU 4x12TB

DIVAR IP all-in-one 7000 (DIP-72xx)

CTN	SAP#	Material description
DIP-7280-00N	F.01U.362.591	2U Management Appliance w/o HD
DIP-7284-8HD	F.01U.362.592	2U Management Appliance 8x4TB
DIP-7288-8HD	F.01U.362.593	2U Management Appliance 8x8TB
DIP-728C-8HD	F.01U.362.594	2U Management Appliance 8x12TB
DIP-72G0-00N	F.01U.362.595	3U Management Appliance wo HDD
DIP-72G8-16HD	F.01U.362.596	3U Management Appliance 16x8TB
DIP-72GC-16HD	F.01U.362.597	3U Management Appliance 16x12T

DIVAR IP all-in-one 7000 R3 (DIP-73xx)

CTN	SAP#	Material description
DIP-7380-00N	F.01U.385.539	Management appliance 2U without HD
DIP-7384-8HD	F.01U.385.540	Management appliance 2U 8X4TB
DIP-7388-8HD	F.01U.385.541	Management appliance 2U 8X8 TB
DIP-738C-8HD	F.01U.385.542	Management appliance 2U 8X12 TB
DIP-73G0-00N	F.01U.385.543	Management appliance 3U without HD
DIP-73G8-16HD	F.01U.385.544	Management appliance 3U 16X8TB

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DIP-73GC-16HD	F.01U.385.545	Management appliance 3U 16X12 TB
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DIVAR IP all-in-one 7000 (DIP-74xx)

CTN	SAP#	Material description
DIP-74C0-00N	F.01U.417.248	Management appliance, 2U w/o HDD
DIP-74C4-8HD	F.01U.417.249	Management appliance, 2U 8X4TB
DIP-74C8-8HD	F.01U.417.250	Management appliance, 2U 8X8TB
DIP-74CI-8HD	F.01U.417.251	Management appliance, 2U 8X18TB
DIP-74CI-12HD	F.01U.417.252	Management appliance, 2U 12X18TB
DIP-74G0-00N	F.01U.417.253	Management appliance, 3U w/o HDD
DIP-74GI-16HD	F.01U.417.254	Management appliance, 3U 16X18TB

DIVAR IP all-in-one 4000 (DIP-44xx)

CTN	SAP#	Material description
DIP-4420IG-00N	F.01U.404.040	Management appliance w/o HDD
DIP-4424IG-2HD	F.01U.404.041	Management appliance 2x4TB
DIP-4428IG-2HD	F.01U.404.042	Management appliance 2x8TB
DIP-442IIG-2HD	F.01U.404.043	Management appliance 2x18TB

DIVAR IP all-in-one 6000 (DIP-64xx)

CTN	SAP#	Material description
DIP-6440IG-00N	F.01U.404.045	Management appliance 1U w/o HDD
DIP-6444IG-4HD	F.01U.404.046	Management appliance 1U 4x4TB
DIP-6448IG-4HD	F.01U.404.047	Management appliance 1U 4x8TB
DIP-644IIG-4HD	F.01U.404.048	Management appliance 1U 4x18TB

Document Change Log

Date	Version	Summary of changes
5/28/2026	1.0	Initial release.