

#### Issue Severity:



**High:** Act immediately



**Medium:** Bosch Security Systems, Inc. strongly recommends you take the action(s) described below.



**Low:** Advisory

#### Products Affected:

- ICP-CC404 v1.04 firmware or earlier
- ICP-CC408 v1.04 firmware or earlier
- ICP-CC488 v1.05 firmware or earlier

## 1.0 Issue

When power to a Solution Series control panel is removed and then restored, the control panel might restart in an armed state, which can cause unexpected false alarms if the control panel was previously in a disarmed state.

## 2.0 Resolution

Check the setting for *System Options 4*. If this option is set to the default value of **0** (the system powers up armed in AWAY Mode), change the setting to **2 (Arm/disarm tracking on power up)**.

The programming location for System Options 4 for each control panel is as follows:

- **ICP-CC404:** Programming Location 427
- **ICP-CC408:** Programming Location 427
- **ICP-CC488:** Programming Location 495

When *System Options 4* is set to **2**, the control panel is able to track its arming status through a reboot condition. If the control panel is restarted because of a power failure, the control panel returns to the same armed or disarmed state that it was in before the power failed.

