

# TECHNICAL BULLETIN

## Intrusion

# GV4 Series

## Control Panels

### Clock Stops During Reset

June 11, 2014

#### Issue Severity:



High: Act immediately



Medium: Bosch Security Systems strongly recommends you take the action(s) described below.



Low: Advisory

#### Products Affected:

- D9412GV4, version 1.00
- D7412GV4, version 1.00
- D7212GV4, version 1.00

## 1.0 Issue

The clock on a GV4 Series v1.00 control panel stops when a technician uses the reset pin while performing maintenance. The clock remains suspended until the reset pin is unlocked, then resumes keeping time from that point. Failure to reset the clock after completing maintenance might cause SKEDS to occur off schedule if the control panel does not sync time with the central station receiver. Reported events might reflect a different time of occurrence in the control panel than in the receiver.

## 2.0 Resolution

To resolve this issue, do one of the following:

- After the reset pin is unlocked, reprogram the control panel's time.
- Program the control panel to sync time with the receiver and initiate a test report after reset.
- Update the control panel to v2.03. Read and understand the operational changes prior to updating. Refer to *What to expect* and *How to convert GV4 v1.xx to GV4 v2.1.0* in the Control Panel's (D9412GV4/D741GV4 v2.00) Release Notes (P/N: F01U265461-02) for important information.



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