

CMD 41 displays “Report Sent” with no network connected

01/06/2014

Issue Severity:



High: Act immediately



Medium: Bosch Security Systems strongly recommends you take the action(s) described below.



Low: Advisory

Products Affected:

- D9412GV4 v1.0x
- D7412GV4 v1.0x
- D7212GV4 v1.0x
- D9412GV4 v2.0x
- D7412GV4 v2.0x

1.0 Issue

Keypads incorrectly show “Report Sent” 120 seconds after a Command 41, Test Report, under the following conditions:

- The control panel uses both communication routes Device 1 Path 1 and Device 2 Path 2 as network communication paths.
- Both Ethernet cables are disconnected.
- The control panel has COMM troubles on 11 and 22.

2.0 Resolution

Bosch Security Systems, Inc. will resolve this issue for GV4 control panels with firmware version 2.03, with an expected release in April 2014.

Immediate Resolution

Clear all COMM Failures and contact central station to verify the report was received.



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